

## **Hewitt Garden and Design Center Retail Plant Warranty**

At Hewitt Garden and Design Center, we strive to ensure your satisfaction with your plant purchases. We are committed to providing you with high-quality plants and the knowledge you need to keep them thriving.

- **Customer Satisfaction:** Our goal is for you to be happy with your purchases. If you have any questions or need guidance on plant care, we encourage you to reach out to us. Our knowledgeable staff is here to assist you before your purchase to help you make the best choice for your garden.
- **No Extended Warranty:** Please note that we do not offer an extended warranty once a purchase has been made. Our focus is on ensuring you are well-informed and prepared for plant care at the time of sale.
- **Customer Responsibility:** Once a purchase is complete and the plant material has left our lot, the care of the plants becomes the customer's responsibility. As living items, various environmental factors can impact their health once they are outside of our care.
- **Final Sale Policy:** All sales are final at the time of purchase, and we do not accept returns. We urge customers to thoroughly inspect their selections and ask questions before completing their transactions.
- **Contact for Concerns:** If you notice anything concerning about the plant material you purchased, please contact us immediately through our Plant Help link [here: [insert link](#)]. We are dedicated to addressing any issues that may arise promptly.
- **Health Guarantee:** We stand behind the plant material we sell, ensuring that it is true to name and in good health at the time of purchase. If you experience a complete crop failure, we encourage you to reach out to us for assistance. Should you have any doubts regarding the health of your plants, please do not hesitate to contact us.

Thank you for choosing Hewitt Garden and Design Center! We appreciate your business and look forward to helping you enhance your garden with our beautiful plants.