

Return Policy for Hewitt Garden and Design Center

At Hewitt Garden and Design Center, we strive to ensure that you are happy with your purchases. Our commitment to customer satisfaction drives us to offer quality products and a friendly shopping experience.

- **Customer Satisfaction:** Your happiness with our products is our top priority. If you have any questions or need assistance selecting the right plants or products, please reach out to our knowledgeable staff. We are here to help you before your purchase to ensure you make informed decisions.
- **Living Items Policy:** Due to the nature of living items, once a purchase has been made and the plant material has left our lot, we cannot accept returns. The care and responsibility for the plants become that of the customer immediately upon leaving our premises. We encourage customers to inspect their selections carefully prior to purchase and ask any questions regarding plant care.
- **Hard Goods Return Policy:** For hard goods, which include planters, mulch, soil, and other non-living items, we offer a limited return window. These items can be returned within three days of purchase for store credit only. Returns must be accompanied by the original receipt, and items must be in their original, unopened condition.

We appreciate your understanding of our return policy, as it helps us maintain the health and quality of our living products while also optimizing your shopping experience. Thank you for choosing Hewitt Garden and Design Center, and we look forward to assisting you in creating a beautiful garden!